

# McCauley Mountain Ski Area



## **Winter 2020-21 COVID Operating Protocols**

Whether you have been with us since the 1950s or if this is your first visit, you are part the McCauley Mountain family. Your cooperation to help reduce the spread of COVID-19 and protect our guests, community, and employees is greatly appreciated. Things will look a little different this year, but the spirit, the adventure, the views, and the McCauley experience are the same. Enjoy another winter with your McCauley family.

Please review the following information prior to your visit.

We will regularly update these pages with helpful information.

**Please note: Details are subject to change without notice.**

See you at McCauley — Let's have a great season on the mountain!

## OPERATIONAL UPDATES



If you aren't feeling well, are experiencing any symptoms of COVID-19, or have been in contact with someone who was diagnosed with COVID-19 in the last 21 days, please stay home and plan to visit us another time. The CDC has advised using 100.4 degrees as the COVID alert fever temperature for adults.

NY State has issued updated travel advisories as part of its COVID-19 response plan. [CLICK HERE: Please read the NYS Guidance.](#)

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### **Our McCauley Mountain team is:**

- Dedicated to leading the efforts to provide a safe experience for everyone at our resort.
- Undergoing daily health screenings prior to every shift.
- Following guidelines recommended by New York State and CDC.
- Implementing increased frequency of cleaning procedures and a deep clean facilities program at night.
- Reducing capacity where necessary to maintain social distancing.
- Placing hand sanitizer stations throughout our venue.
- Using signage and conversations to advise and remind guests of protocols at all areas of our venue.
- At your disposal to expedite and remedy any issues or concerns you may have to more fully enjoy your experience at McCauley Mt.

## When visiting McCauley Mountain, please help everyone by:

- Wearing a face covering (mask). These are required at all times while you are at McCauley Mountain, except for when actively skiing/snowboarding or when you are eating/drinking while seated. *Neck gaiters do not qualify as functional COVID face coverings.*
- Washing your hands often or using hand sanitizer when washing isn't available.
- Practicing social distancing whenever possible, including in lift lines and while skiing and/or snowboarding.

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## Ticketing – Capacities may be limited.

- NY State COVID Guidelines for ski area operators has mandated that plans and provisions must be in place to limit capacity by limiting ticket sales.
  - Advanced purchase online is required for all lessons and rentals, and is strongly encouraged for ticket sales.
  - The availability of tickets, lessons, or rentals for purchase at the mountain is not guaranteed, and you may not be able to ski without a season pass or pre-purchased ticket.
  - If convenient, we encourage weekday visits to McCauley Mountain. Weekends are typically very busy, and that is when capacity limitations are most likely to be imposed.
  - The 15 kilometers of groomed cross country trails at McCauley provide a great alternative which is typically underutilized.
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# Arrivals and Departures

- EVERYONE entering the McCauley Mountain Ski Area must SIGN IN upon arrival. NY State requires a record of everyone at the area each day for possible contact tracing. Also, a cell number will be dedicated for this purpose. Family and group leaders, as well as individual guests, may use text messaging for sign-in. The number will be posted at many places at McCauley.
- Please be courteous and respectful of others in the parking areas.
- Practice social distancing and utilize PPE immediately upon disembarking from your vehicle.
- Please do not leave children unattended in the parking area.
- Arrive as ready to go as possible, avoiding unnecessary indoor time.
- Indoor storage space is not available; we encourage you to leave personal belongings in your vehicle.
- We encourage using your “Car Chalet” to reduce traffic in the lodge.

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## Lifts

- Skiers traveling together to the mountain may ride the lifts together.
- Singles have the option of boarding the lift alone, and no one will be directed to ride with someone if they are not comfortable doing so.
- A face covering is required while waiting in line for lifts, while loading and unloading, and for the duration of your ride on a ski lift.
- Lift queues will be arranged to maintain social distancing.
- Please adhere to posted signage at lift areas and follow the directions of our staff.

# Food and Beverage

- Facial coverings are required at all times except when seated for eating and drinking. (Waiting in line, getting food, moving around to the rest rooms, etc.)
- The Grill Room food and beverage service will adhere to a 50% reduction in capacity. The entire upstairs space in the Chalet is designated for dining. Tables are spaced at a minimum of 6' apart.
- Those who have purchased food and beverage have first priority seating at the tables in the Chalet.
- Thank you for making room for others. Please limit your time at the tables to about 30 minutes.
- Please try to avoid the busier lunch hour of approximately 12 noon.
- Individuals who are bringing their own food are encouraged to use their vehicles for "Parking Lot Picnics". Also, there is a small Picnic Pavilion at the summit. Please observe distancing.
- The storing of food at tables or other public spaces at McCauley is not allowed. If you are bringing your own food, it should be stored in your vehicle or carried in a personal pack and not left in the lodge.
- We do not allow storage of backpacks or coolers.

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## Chalet

- Wear a face covering at all times. Social distancing is required.
- Please do not loiter or socialize inside. Limit your time in the chalet, and be respectful of others who are waiting to warm up inside.
- Personal items cannot be stored under tables or in other public areas.

- Consider leaving all of your personal items in your vehicle. We encourage you to boot up at your vehicle, or return your personal gear to your vehicle for storage.
  - Restroom occupancies have been reduced by 50%. Outdoor bathroom facilities are available.
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## Lessons & Programs

- Customers are encouraged to bring their own ski and/or snowboard equipment (including skis/snowboards, boots, helmets, etc.) whenever possible.
- Advance reservations or appointments are required for lessons and snow sports programs at McCauley, with completed forms. This information will be used to track patron attendance and capacity.
- We require those taking lessons to complete a health screening 24 hours prior to the lesson.
- Individuals in lessons, including instructors and patrons, must maintain appropriate social distancing and wear acceptable face coverings consistent with the previously mentioned requirements.
- Instructors and guests must maintain six feet social distance when possible, allowing for occasional, brief, close contact.
- Snow Sports School management will limit the size of lesson groups to comply with NY State mandated guidelines. This may require that only private lessons are offered.

- Those taking lessons may ride the lifts together, provided that the required health screenings for both the instructor and all students have been completed.
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